Diogo Ataide Silva

Andrelândia, MG – Brazil

+55 (35) 99771-4779

diogo.ataidee@gmail.com

[Portfolio](#)

[Linkedin](#)

[GitHub](#)

Professional Objective:

I'm a Full Stack developer and software engineer with experience in developing web and back-end applications, using modern technologies such as JavaScript, React, Node.js, and cloud integration. I have a strong commitment to learning and applying good coding practices, testing and agile methodologies to create efficient and scalable solutions. I constantly seek to improve my skills in software development and engineering, with a focus on delivering quality solutions and collaborating in the complete development cycle, from analysis to software delivery.

Professional Experience:

Software Engineer

Freelancer

02/2024 until now

Software development:

- Programming and developing system functionalities according to the requirements specified by systems analysts or the product team.
- Working with programming languages such as: JavaScript, TypeScript, Html5, CSS, Tailwindcss, C#, Python, NodeJS, Saas, Bootstrap, ExpressJS, among others, to build functionalities and solve technical problems.
- Implement and test code, ensuring that it is efficient and meets requirements.

DevSecOps:

- Azure, AWS, Docker and Kubernetes.

Database:

- Knowledge of relational databases (such as MySQL, PostgreSQL) and non-relational databases (such as MongoDB), as well as SQL queries.

Version control:

- Familiarity with version control tools, such as Git (GitHub, GitLab, Bitbucket), for team collaboration and control of code versions.

Agile methodologies:

- Notions about agile methodologies such as Scrum and Kanban.

Development Tools and Frameworks:

- Basic knowledge of specific frameworks and tools for web or mobile development, such as React, Angular, Spring Boot, Django, etc.

Software Testing:

- Ability to carry out unit, integration and performance tests to ensure code quality.

Technical Support Trainee

Thomson Reuters

08/2017 a 08/2018

- Working with the technical support team, assisting in training and providing agile and quality support, answering questions related to the operation of the Legal One system.
- User Assistance: Providing direct technical support to the company's users, helping them solve problems with hardware, software and networks. This may involve answering support calls, e-mails or instant messages.
- Installation and Configuration: Assisting with the installation, configuration and updating of operating systems, software applications and peripherals (such as printers and scanners).
- Problem diagnosis: Identifying and diagnosing technical problems, both over the phone and in person. This includes analyzing error logs, testing hardware and software, and applying appropriate solutions.
- Preventive Maintenance: Carrying out regular preventive maintenance checks on computers, servers and other devices to ensure that they are working correctly and have the latest security updates.
- Documentation: Keeping accurate records of all problems encountered and solutions applied, ensuring that the support team's knowledge base is kept up to date.
- User training: Assisting in the creation and delivery of basic training for end users on how to effectively use the company's systems and applications.
- Team Collaboration: Working closely with other members of the technical support team and wider IT teams to solve more complex problems and implement improvements to systems.
- Information Security: Helping to implement and maintain information security policies, such as password management and systems access control.
- Evaluation of New Technologies: Participate in the evaluation of new equipment and software to ensure that it meets the organization's needs and can be efficiently integrated into the existing environment.
- Project Support: Collaborate on specific IT projects, helping with implementation, testing and documentation as required.

Education:

Postgraduate in Software Engineering

Estácio

08/2023 a 12/2024

- Emphasis on Software Engineering

Bachelor's degree in Information Systems

Estácio

12/2018 a 12/2022

Technical Skills:

- Languages: HTML, CSS, C#, Python, JavaScript, TypeScript, NodeJS
- Frameworks and Libraries: ReactJS, React Native, Express, Bootstrap
- Development Tools: Git, GitHub, Docker
- Databases: Oracle, MySQL, MongoDB, PostgreSQL
- Methodologies: Agile, Scrum
- Cloud: AWS, Azure, DevOps
- Office suíte

Languages:

- Portuguese (fluent in reading, writing and conversation)
- Intermediate English (reading, writing and conversation)
- Intermediate Spanish (reading, writing and conversation)

Certifications:

- Scrum Fundamentals Certified (SFC)
- Ethical Hacking Fundamentals: Practical Course (Udemy)
- Web Development Complete - 20 courses + 20 projects (Udemy)

Additional Information:

- Excellent communication and teamwork skills acquired in academic and professional projects.
- Willing to work from home.